



JAIPUR DEVELOPMENT AUTHORITY, JAIPUR

www.jda.urban.rajasthan.gov.in

No. JDA/EE (Elect-I) /2024/D-138

Dated: 18/3/24

CORRIGENDUM

Corrigendum is hereby issued as below in Tender Documents of NIT : 25/2023-24 of this office:-

Name of Work :- Facility Management Services (FMS) and Operation & Maintenance Services (AMC) for One Year on 24X7 basis for Non-IT Infrastructure installed at JDA's Network Operation Center, Jaipur.

S.No.	Clause reference of bid documents	Clause No.	Existing Provision	Amended Provision
1	General Schedules page no. 44-45	Point no. 13	Penalty Clause:- Penalty of Rs. 1000/- per hour shall be imposed if downtime of any part of system exceed beyond one hour	Deleted
2	Service level Agreements	Third Row and Third Column	Non-availability of any of the safety & security system for a period more than half hour.	Non-availability of any of the safety & security system for a period less than 24 hrs.
3	Service level Agreements	Third Row and Fourth Column	Non-availability of two or more safety & security system for a cumulative period more than one hour	Non-availability of two or more safety & security system for a cumulative period more than 24 hrs.
4	Service level Agreements	Below Third Row	Nil	• Every Severity Level 1 will be considered as a down time of 24 Hours. • Every Severity Level 2 will be considered as a down time of 48 Hour

Other terms and conditions of bid documents will remain same.


Executive Engineer (Elect.-I)

JDA, Jaipur