

जयपुर विकास प्राधिकरण, जयपुर

रूम नं. जे.बी. एफ.एफ. 114, कोर्ट भवन,
इन्दिरा सर्किल, जे.एल.एन. मार्ग, जयपुर-302004

क्रमांक/जविप्रा/अधि.अभि. (विद्युत- I)/जॉब नं. 004/2022-23/डी- 270

दिनांक: 04.08.2022

बिड आमंत्रण सूचना

बिड संख्या-11/2022-23

जयपुर विकास प्राधिकरण द्वारा “**All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year**” जिसकी अनुमानित राशि रु. 58.24 लाख के लिए ऑनलाईन बिड्स दिनांक 16.08.2022 सायंकाल 6:00 बजे तक आमंत्रित की जाती हैं। निविदा बोली का ऑनलाईन आवेदन व भुगतान जयपुर विकास प्राधिकरण पोर्टल पर करने की अन्तिम तिथि दिनांक 16.08.2022 को सायंकाल 6.00 बजे तक हैं। निविदा बोली के दस्तावेजों का विस्तृत विवरण www.sppp.rajasthan.gov.in, www.eproc.rajasthan.gov.in and www.jda.urban.rajasthan.gov.in पर देखा जा सकता है।

UBN NO.

निविदा में भाग लेने वालों को निम्न शर्तों की पूर्ति करनी होगी :-

1. निविदादाता जयपुर विकास प्राधिकरण की वेबसाइट www.jda.urban.rajasthan.gov.in पर पंजीकृत हो एवं निविदा में भाग लेने के लिए बोलीदाता को आवेदन करने के लिए दस्तावेज शुल्क, अमानत राशि, आर.आई.एस.एल. प्रोसेसिंग शुल्क ऑनलाईन जमा करानी होगी।
2. ऑनलाईन निविदा प्रस्तुत करने के लिए निविदादाताओं का राजस्थान सरकार के ई-प्रोक्यूरमेंट पोर्टल www.eproc.rajasthan.gov.in पर पंजीकृत हो।
3. निविदा एकल बोली 2 लिफाफा प्रणाली होगी। फर्म को पात्रता मानदण्ड (Eligibility Criteria) की शर्तों के लिए सहायक दस्तावेज प्रस्तुत करने होंगे और बाकी की शर्तों के लिए उसे उचित हस्ताक्षर के साथ सहमत होना होगा और लिफाफे में सील करना होगा। लिफाफे नं0 2 में दर होगी लेकिन वो केवल उन्हीं निविदाताओं का खोला जावेगा जो लिफाफे नं0 1 में शर्तों को पूरा करेंगे।

अधिशायी अभियन्ता (विद्युत- I)
जविप्रा, जयपुर।

JAIPUR DEVELOPMENT AUTHORITY

Room No. JB FF-114, Court Building,
Ram Kishore Vyas Bhawan, Indira Circle, Jawahar Lal Nehru Marg, Jaipur – 302 004

No:- JDA/EE-(Elect.-I)/Job No. 004/2022-23/D- 270

Dated: 04.08.2022

NOTICE INVITING BID

NIB No. : 11/2022-23

Online Bids are invited up-to 6.00 PM of 16.08.2022 for the work "**All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year**". Estimated cost of Rs 58.24 Lacs. The last date for applying bid and making online payment on JDA portal is up to 6.00 PM dated 16.08.2022. Details may be seen in the Bidding Document at our office or the website of State Public Procurement Portal website www.sppp.rajasthan.gov.in, www.eproc.rajasthan.gov.in and www.jda.urban.rajasthan.gov.in.

UBN NO.

To participate in the bid, bidder has to be:

1. Registered on JDA website www.jda.urban.rajasthan.gov.in for participating in the Bid, the Bidder has to apply for the Bid and pay the Bidding Document Fee, RISL Processing Fee and Bid Security deposit online only.
2. Registered on e-Procurement Portal of Government of Rajasthan www.eproc.rajasthan.gov.in for online e- Bid submission.
3. **The tender will be single bid 2 envelop system (Technical & Financial Bid). The firm will have to submit supporting documents for conditions of eligibility criteria and for rest conditions he will have to agree with proper signature and seal in envelop no. 1. Envelop no. 2 containing rates, will be opened only of those agencies, who will fulfil the conditions in envelop no. 1.**

**Executive Engineer (Elect.-I)
JDA, Jaipur**

JAIPUR DEVELOPMENT AUTHORITY

Room No. JB FF-114, Court Building, Ram Kishore Vyas Bhawan, Indira Circle, Jawahar Lal Nehru Marg, Jaipur –302004
Telephone: +91-141-2569696 e-mail: Cpgupta.jda@rajasthan.gov.in.

No. JDA/E.E (Elect.-I)/2022-23/D- 270

Date: 04.08.2022

NOTICE INVITING BID**NIB No. : 11/2022-23**

Name & Address of the Procuring Entity	➤ Name: Executive Engineer (Elect.-I), Jaipur Development Authority ➤ Address: Room No. JB FF-114, Court Building, Ram Kishore Vyas Bhawan, Indira Circle, Jawahar Lal Nehru Marg, Jaipur – 302 004
Subject Matter of Procurement	➤ All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year ➤ Job No. 004/2022-23
Bid Procedure	Single e-Bid Two Envelope open competitive e-Bid procedure at http://eproc.rajasthan.gov.in
Bid Evaluation Criteria (Selection Method)	➤ (eg. Least Cost Based Selection (LCBS)-L1)
Websites for downloading Bidding Document, Corrigendum's, Addendums, etc.	➤ Websites: www.sppp.rajasthan.gov.in, www.eproc.rajasthan.gov.in, www.jda.urban.rajasthan.gov.in
Website for online Bid application and payment *	➤ Website: www.jaipurjda.org ➤ For participating in the Bid, the Bidder has to apply for this Bid and pay the Bidding Document Fee, RISL Processing Fee & Bid Security Deposit online only. ○ Bidding document fee: Rs. 1000/- (Rupees One Thousand only) ○ RISL Processing Fee: Rs. 1000/- (Rupees One Thousand only)
Estimated Procurement Cost	➤ INR 58.24 Lacs (Rs. Fifty Eight Lakhs Twenty Four Thousand Only)
Bid Security Deposit	➤ Amount (INR): 2% (Rs. 1,16,480.00) of Estimated Procurement Cost, 0.5% of S.S.I. of Rajasthan, 0.5% (Rs. 29,120.00) of S.S.I. of Rajasthan, 1% for Sick Industries, other than S.S.I., whose cases are pending with Board of Industrial & Financial Reconstruction ➤ (*2% for bidder who is A, AA & E-1 class contractor registered in other Govt. Department) /0.5% for bidder registered as contractor E-I & E-II in JDA. ➤ In case of Departments of the state govt. and undertaking, corporations, Autonomous bodies, Registered societies, cooperative Societies which are owned or controlled or managed by the state Govt. and Govt. undertaking of the central Govt. shall submit a bid securing declaration in lieu of bid security. ➤ Eligibility: Bidder who is A, AA & E-1 class contractor registered in other Govt. Department/bidder registered as contractor E-I & E-II in JDA.
Date/time/place of Pre-Bid	➤ N/A
Applying bid and making online payment on JDA portal (www.jda.urban.rajasthan.gov.in)	➤ Start Date: 06.08.2022 at 9.30 AM onwards ➤ End Date: 16.08.2022 at 06.00 PM
Bid submission on e-procurement portal of GOR (www.eproc.rajasthan.gov.in)	➤ Start Date: 06.08.2022 at 9.30 AM onwards ➤ End Date: 16.08.2022 at 6.00 PM
Physical BG (Bid Security) Submission Start & Closing Date	➤ In case EMD in form BG original bank guarantee is to be submitted in room no MBSF Room no. 125 of Sr. AO of main building, JDA, JPR by 17.08.2022 up to 03.00 PM
**Date/ Time/ Place of Technical Bid Opening	➤ Informed later to qualified bidders
Date/ Time/ Place of Financial Bid Opening	➤ 22.08.2022 at 11.00 AM Room No. JB FF-114, Court Building, Ram Kishore Vyas Bhawan, Indira Circle, Jawahar Lal Nehru Marg, Jaipur – 302 004
Bid Validity	➤ 120 days from the bid submission deadline
Time Period	➤ 12 Months
Job No.	➤ JDA/EE-Electrical I/A & F/2022-2023/Apr/004 Dated : 01/04/2022

Note:

1. Bidder (authorized signatory) shall submit their offer on-line in Electronic formats both for technical and financial proposal.
2. In case, any of the bidders fails to pay the Tender Fee, BSD, and RISL Processing Fee, online (subject to confirmation), its Bid shall not be accepted.
3. To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safe crypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC. Also, bidders must register on <http://eproc.rajasthan.gov.in> (bidders already registered on <http://eproc.rajasthan.gov.in> before 30-09-2011 must register again).
4. JDA will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
5. Bidders are also advised to refer "Bidders Manual Kit" available at e-Proc website for further details about the e-Tendering process.
6. Training for the bidders on the usage of e-Tendering System (eProcurement) is also being arranged by DoIT&C, GoR on a regular basis. Bidders interested for training may contact e-Procurement Cell, DoIT&C for booking the training slot.
Contact No: 0141-4022688 (Help desk 10 am to 6 pm on all working days) e-mail: eproc@rajasthan.gov.in
Address : e-Procurement Cell, JDA, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
7. The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.
8. No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful bidder.
9. Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual bidders to verify such information) and the information provided therein are intended only to help the bidders to prepare a logical bid-proposal.
10. The provisions of RTTPA Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTTP Act 2012 and Rules thereto, the later shall prevail.

- The following condition is now the part of the tender document.
- **"If any bidder quotes a rate below than the schedule "G" rates, i.e. rates below than "at par", then the bidder has to deposit the difference amount i.e. difference amount of the rates as per "at par" and quoted "below", as "work Performance Guarantee." This amount has to be deposited before the commencement of work and will be refund after successful completion of DLP Period. Lowest bidder will be issued LOA (Letter of Acceptance) and within 14 days period he has to deposit difference amount in the form of B.G./FDR/NSC. The validity of these shall be for a period three months beyond the date for completion of DLP Period as per requirement. In case of non-deposition of the same in specified period, the Bid Security will be forfeited. In case work is not completed satisfactorily, the "work performance guarantee" will be forfeited and other action will be taken as per Contract Agreement (Order No. प.01(24)नविवि/1/2020 लूज जयपुर, दिनांक 20.09.2021)."**

Executive Engineer (Elect.-I)
JDA, Jaipur

JAIPUR DEVELOPMENT AUTHORITY JAIPUR

GUIDELINES OF THE CONTRACT FOR ELIGIBILITY OF CONTRACTORS

- **Name of Work: - All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year.**

Guidelines of contract for **QUALIFICATION** as detailed here under, shall be applicable in addition to all other terms and condition already prescribed under standard agreement forms/rules and regulations to contract.

1. Procedure:

Procedure for **QUALIFICATION** would be as follow:

- (a) Tender document shall be submitted on line e-procurement website <http://www.eproc.rajasthan.gov.in> with their digital signature. The bid is to be submitted in 2 envelop which shall comprise of Envelop-1 being for Technical Bid (Eligibility conditions, EMD, Registration of Contractors, tender document) and Envelop-2 being for BOQ (Financial Bid).
- (b) The Tender fee, processing fee and earnest money will be deposited online on or before **16.08.2022**.
- (c) The First Bid envelope would be opened on the date **22.08.2022** at 11.00 AM Room No. CCC-FF-127, CCC building, Ram Kishore Vyas Bhavan, Indira Circle, Jawahar Lal Nehru Marg, Jaipur – 302004
- (d) The Financial Bid envelope would be opened only of those bidders who fulfil the ELIGIBILITY criteria in technical bid.

2. Criteria:

Criteria for ELIGIBILITY would be as follows:-

- i) The Bidder who is participating in this bid having the experience of as per Eligibility Criteria area.
- ii) The Bidder shall enclose the required documents/certificate for all above mentioned requirement along with bid documents.
- iii) The Bidders who is not attached the desired certificates/documents and affidavit with the bid will be treated as disqualification from the bid.

**Executive Engineer (Elect.-I)
JDA, Jaipur**

राजस्थान सरकार नगरीय विकास एवं आवासन विभाग

क्रमांक:- प.01(24)नविवि/1/2020 लूज

जयपुर, दिनांक:- 20 SEP 2021

आदेश

नगरीय विकास एवं आवासन विभाग के अर्न्तगत विभिन्न विकास कार्यों की निविदाओं में संवेदकों द्वारा बी.एस.आर. दर से कम दर डालने पर अन्तर राशि (AT PAR की दर से जितनी कम है) वर्क परफोरमेंस गारन्टी के रूप में कार्य प्रारम्भ करने से पूर्व ली जाएगी तथा इसे कार्य के सन्तोषजनक रूप से पूर्ण होने के पश्चात दोष निवारण अवधि में कार्य की स्थिति सन्तोषजनक पाए जाने पर, दोषनिवारण अवधि उपरान्त वापस लौटा दिया जावेगा। न्यूनतम दरदाता की बोली नियमानुसार स्वीकृत कर Letter of acceptance (LOA) जारी किया जावेगा एवं बी.एस.आर. दर से कम दर की अन्तर राशि की BG/FDR/NSC प्रस्तुत करने हेतु 14 दिवस का समय दिया जायेगा। अन्तर राशि जमा नहीं कराने पर BID SECURITY की राशि नियमानुसार जब्त कर ली जावे। यदि संवेदक वर्क परफोरमेंस गारन्टी राशि जमा कराने के पश्चात कार्य सन्तोषजनक रूप से पूर्ण नहीं करता है अथवा दोष निवारण अवधि में कार्य में खराबी होती है तो उसकी वर्क परफोरमेंस गारन्टी की राशि जब्त कर ली जावे एवं अनुबन्धानुसार अन्य कार्यवाही भी संपादित की जावे। यह आदेश तुरन्त प्रभाव से लागू किये जाते हैं। यह आदेश उन सभी निविदाओं पर लागू होगा जो कि भविष्य में जारी होगी तथा वे निविदाएं जो इस आदेश के जारी होने की दिनांक तक अप्राप्त हैं, इस सम्बन्ध में निविदा दस्तावेजों में आवश्यक संशोधन तुरन्त संबन्धित उपापन अधिकारी द्वारा किया जावे एवं नवीन सभी निविदाओं में उक्त शर्तों का समावेश किया जाना सुनिश्चित किया जावे।

यह आदेश सक्षम स्तर से अनुमोदित है।


(कुन्जीलाल मीना)
प्रमुख शासन सचिव
नगरीय विकास विभाग

Jaipur Development Authority, Jaipur

Office Order

No. : JDA/IT(1074501)/E-Services/2015-16/D-399

Dated: 4-10-2016

Subject: Payment mechanism for participating in tender.

Jaipur Development Authority has decided to receive Earnest Money Deposit (EMD) (Bid Security), Tender Fee and RISL processing fee online through JDA Portal. The bid security options available in tender for participants are as mentioned below:

A. Payment Options:

Option-1: Bank Guarantee (BG) against EMD / Bid Security

Bidder may opt Bank Guarantee (BG) against EMD (Bid Security), for which bidder requires to prepare BG before applying in the tender. The details of BG requires to be fed on JDA portal before paying balance amount (Tender Fee + RISL Processing Fee). This amount will be paid through **Payment Gateway only**, option to make balance payment through EFT (RTGS/NEFT) will not be available.

If bidder does not opt for BG against EMD, options of making complete payment through Payment Gateway or through EFT (NEFT / RTGS) will be available.

Option-2: Electronic Fund Transfer (EFT: NEFT/RTGS)

If the bidder selects payment mode as EFT (NEFT/RTGS), "**Paying Slip for EFT (NEFT/RTGS)**" will be generated by the system for the complete amount. The payment can be made from **any Bank any Branch** using this Paying Slip through NEFT/RTGS (Claim against payment made through EFT in any other JDA bank account will not be acceptable and bidder stands disqualified from participation in the bid applied for). After successful transaction through NEFT/RTGS, as per the standard procedures it may take 4 to 24 hours in process of confirmation of EFT through Auto-Process depending on the time of EFT done. Therefore, option to make payment through EFT (NEFT/RTGS) will be available till 2 days prior to closing date of bid participation.

Option-3: Payment Gateway (Aggregator)

The facility to make payment through Debit Card, Credit Card, Net banking etc., will be available. User can use this facility from **anywhere any time** till the closing date & time of bid participation.

B. Bid Participation Receipt

After confirming payment, the bidder will get Bid Participation Receipt on the basis of which user will get the payment details along with other details for bidding on e-Procurement portal of GOR.

- In case of BG as the remaining payment will be done through Payment Gateway, on successful transaction the "**Bid Participation Receipt**" will be generated on real time basis.

- In case complete payment is done through Payment Gateway, on successful transaction the "Bid Participation Receipt" will be generated on real time basis.
- In case complete payment is done through EFT (NEFT/RTGS), on confirmation of payment from ICICI Bank (Auto Process) "Bid Participation Receipt" will be available on Login of Bidder on JDA portal.

This payment mechanism will come into force w.e.f 15/10/2016. Thereafter, old payment mechanism related to NEFT/ RTGS in which the bidder makes direct payment without "Paying Slip for EFT (NEFT/RTGS)" in JDA's bank account will be discontinued.

All procuring entities are hereby directed to clearly mention this procedure in NIB document.


(Pawan Arora)
Secretary

Copy for information and further necessary action to:

1. P.S. to JDC, JDA, Jaipur.
2. P.S. to Secretary, Secretary, JDA, Jaipur.
3. Director (Law / Finance / Town Planning / Engineering-I / Engineering-II), JDA, Jaipur.
4. All Additional Chief Engineer _____, JDA, Jaipur
5. DC (Administration)/DC(Store)/DC (Vehicle), JDA, Jaipur
6. System Analyst, JDA, Jaipur
7. Analyst-cum-Programmer, JDA to ensure integration of software w.e.f 01/10/2016.
8. All Xen _____, JDA, Jaipur.
9. Officer-in-charge, SPPP Portal, Jaipur.
10. OSD (Public Relation) / PRO, JDA, Jaipur.


(Brijesh Kishore Sharma)
OSD (RM)

Bidder has to submitted as proof of deposited amount against the Bid on e-Procurement Portal

Jaipur Development Authority

Bid Participation Receipt

Date & Time : 09/06/2015 05:13 PM

Bid Detail

Bid Id : 6215152001	Procurement Entity : XXXXXXXXXXXXXXXX
Bid Title : Testing	
Bid Value : 300000	Bid Opening Place : Manthan Hall, Jaipur Development Authority

Bidder Detail

Name of Entity : XXXXXXXXXXXXXXXX	Mobile: 9829012345
Registration Type: Individual	Instrument Amount : 32500.00
Payment Mode: Online/UTR	Payment Channel :Payment Gateway/ICICI Branch - JDA
Instrument No : 456123789	Instrument Date : 17-06-2015

Dates Detail

Sr. No.	Event Name	Event Date
1	Publishing Date	01/06/2015 01:00 PM
2	Bid Opening Date	01/07/2015 03:00 PM

Specific Instrument Detail for eProc Rajasthan

Instrument Type: DD			
Instrument Number	Head Name	Amount	Date
10000	Tender Fee	400.00	05/06/2015
10001	RISL Processing Fee	1000.00	05/06/2015
10002	Bid Security Deposit	30,000.00	05/06/2015
Issuer Detail : Jaipur Development Authority		ChallanNumber: 641515600014	

Envelop-1
(Technical Bid)

**All in all Comprehensive Operation
and Maintenance of Infra
equipments installed in NOC JDA
for a Period of One Year.**

Section 1: Project Profile & Scope of Work

- The Jaipur Development Authority (JDA) was established in the year 1982. JDA was created by the State government of Rajasthan with a vision to combat and maneuver the growing requirements of a large city in wake of the increasing population and to give Jaipur a planned look compatible and comparable to any metropolitan city of repute. For this motive JDA was given powers and a green signal to speed up the development and progressive growth of the entire city.
- The initiative of the e-governance projects the major work area is being rendered through IT based solutions. Mostly activities are now performed through IT support solutions.
- JDA is committed to working for the benefit of the citizens of Jaipur with planned implementation of development schemes and is consistently striving to take Jaipur to higher levels of progress. To meet its objective, JDA intends to provide, safety and security solutions, cost effective and easy access to information, through multiple devices to residents of Jaipur.
- JDA under Jaipur smart city project has already initiated the process of developing Jaipur City as a Smart City with the use of IT/ICT based interventions, wherein end use cases such as Wi-Fi Hotspots, Interactive Information Kiosk, Remote Kiosk for Government Services, IP Surveillance, Environmental Sensor, Parking Information system and smart Lighting solutions have been installed at selected locations of Jaipur City.
- An integrated NOC at ground floor of CCC building, JDA is established having space for monitoring NOC room, UPS/battery room, reception, server room and conference room. This NOC includes JDA IT support center.
- It is an integrated NOC where smart solutions under smart city project as well as IT back-end solutions of JDA services are housed.
- The NOC was established on 21 Feb 2017 and is under the CAMC with manpower support.

The purpose of this tender is to appoint an agency for providing services to the established NOC.

The major work requirement of this tender is Facility Management Services (FMS) and Comprehensive Maintenance Services (AMC) for the NON-IT infrastructure installed at JDA as NOC for a period of 1 year on a 24x7 basis.

The details of the infrastructure details for NOC as mentioned below.

Broad Details of Items for Maintenance in NOC:

- **INTERIOR WORK**

Anti-Termite Treatment, Antistatic Floor Mats, Acoustic False Ceiling, Access (Raised) Floor in Server Room, UPS Room, Network Rack Room, Store, Fire Rated Gypsum Partition wall, Glazed Partition Wall (Floor to Ceiling Height), complete with Glass Door & Fittings, Acoustic Wall Panelling & Cladding in NOC Centre, Fire Doors with Fire rated Glass with Fittings, Painting & Polishing, Internal Signage (Fire Exit, Work area Etc, Films (on Glass) & Environmental Graphics, Carpet Flooring, Vertical/Venetian Blinds, Entrance Carpet Met for Catching Dust Aqua Heavy Duty etc.

- **ELECTRICAL WORK**

320 KVA 3 Phase Noise free Diesel generator set, Transformer, RMU, Electrical Panels & Isolation Box, LT Cables & Sub-Main, Earthing System, Circuit Cum Point Wiring, Final Distributing Boards, Modular UPS, 30 KVA X 2 with 15 Mnts Modular Battery Backup, With Rack, Lighting Fixtures & Fans Etc, Raceway & Cable Tray.

- **FIRE ALARM AND SECURITY SYSTEM**

Fire Fighting - Fire Extinguishers for other than Server Room, Novac Gas Suppression for Server Room, Passive Fire Protection systems, Fire Seal, Cable Coatings etc, Electronic Addressable Fire Alarm System System with Multi Criterion & Aspiration type detector & Refilling of Fire Extinguishers etc.

- **Access Control, IT, A/V & Security Work**

Access Control System, 8 Doors, Biometric with Cards, PA/Music System, Digital with EVAC, 8-Zone, Rodent Repellent System - 2 Set,

- **Water Leakage Detection System,**
- **BMS System, IT Passive etc.**
- **HVAC Comfort Air Conditioning system**
- **NOC Room Furniture**

Technical Tables for NOC Centre, Reception/NOC Room Sofa Set & Accessories, Chairs for Technical furniture etc.

- **Video Wall**
- **PCs & Workstations**

Detailed BOM/ BOQ for NOC is annexed in Annexure-A respectively, the bidder has to operate & maintain all equipment, material, items used/ installed in NoC. After successful completion of O&M period the bidder has to handed over the system to JDA in good running conditions. The final payment will be made after successful handover the NoC to JDA in good conditions.

Section 2 : QUALIFICATION/ELIGIBILITY CRITERIA

Eligibility Criteria (Qualification Criteria)

The following criteria must strictly be fulfilled by the Bidder. The Bidder must submit documentary evidence in support of their claim for fulfilling the criteria. The bids received without the documentary evidence shall be rejected summarily. All the requirements mentioned in the table below must be met and supported by respective documentary evidence(s) for the bid to be considered for Technical Qualification. Non-compliance of any condition shall lead to disqualification in Technical Bid.

S. No.	Category	Criteria	Documents Required	Page No. (to be filled by bidder)
1	Technical Requirement	Bidder should be an established ICT/NOC System Integrator and should have been engaged in at least One project in India which include Supply, Installation, testing and Commissioning IT System in Smart City, ICOC/NOC value not less than 2 Cr.	Copies of relevant work order or contract agreement showing order value supported by below certificates: Work Completion Certificates from the client; FMS OR Work Order + Phase Completion Certificate from the client.	
2	Legal Entity	The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement OR A company registered under Indian Companies Act, 1956 OR A partnership firm registered under Indian Partnership Act, 1932. Consortium/Joint Venture is not allowed.	1. Copy of valid Registration Certificates. 2. Copy of Certificates of incorporation.	

3	Turnover	The Bidder should have achieved an annual financial turnover of at least 5.0 Cr. for the business of IT/ITES/NOC Project.	For Turnover- Audited and Certified Balance Sheet and Profit/Loss Account for the last five Financial Years should be enclosed. For Turnover: CA Certificate with CA's Registration Number and Seal.	
4	Net Worth	The net worth of the bidder, as on last financial year 31st March 2022, should be Positive as per audited balance sheet.	CA Certificate with CA's Registration Number and Seal.	
5	Certifications	The Bidder should possess below Certifications at the time of bidding: a) ISO 9001:2015 Certification for System Integration.	The Bidder is required to furnish the copy of valid certification.	
6	Tax Registration	The Bidder should possess the following documents: a. GST Registration Certificate b. PAN Card	The Bidder is required to furnish the Copies of the GST Registration Certificate and PAN card.	
7	Mandatory Undertaking	The Bidder should not be blacklisted by any Govt. Dept. or any PSU in India as on the date of publication of this Tender. The Bidder should: - a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons; b) not have, and their directors and officers do not have, been convicted of any criminal offence related to their professional conduct or	A Self Certified letter as per Annexure-5: Self-Declaration	

		the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings; c) Not have a conflict of interest in the procurement in question as specified in the bidding document. d) Comply with the code of integrity as specified in the bidding document.		
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- Any bid failing to meet the above eligibility criteria shall be disqualified and will not be considered for Technical Evaluation.
- Change in Eligibility Criteria: If there is a change in the status of the bidder with reference to any of the eligibility criteria specified above, during the bid process till the award of the project, the bidder may be disqualified.

Scope of Work

The broad scope of work includes the following: -

1. The successful bidder shall provide comprehensive AMC and maintenance services for NOC Infrastructure as per the details provided below. The broad list of system is as following: -
 - i. AV System & IT related work
 - ii. Electrical Distribution Works (HT & LT panels etc.)
 - iii. UPS system
 - iv. Comfort Air Conditioning System
 - v. Diesel Genset, RMU & Electrical Panels
 - vi. Security Access Control System
 - vii. CCTV System
 - viii. Intelligent Fire Alarm System
 - ix. Intelligent Fire Suppression System
 - x. High Sensitivity Smoke Detection System
 - xi. Rodent Repellent System
 - xii. Automatic Water Leak Detection System
 - xiii. PA system
 - xiv. Building Management System
 - xv. Video Wall System
 - xvi. Civil Work, Interiors & Furniture, Work Station with PC's
 - xvii. Refilling of Existing Fire Extinguishers
2. The successful bidder shall be responsible for the periodic maintenance, repair and replacement of all faulty equipment's/cable as per scope of work specified in the tender.
3. The successful bidder shall be responsible for testing of equipment for errors, as and when required and also as per routine schedule.
4. The successful bidder shall maintain the maximum uptime of the NOC and ensure that no services shall be down due to problem in NOC Infrastructure.
5. The successful bidder shall attend all complaints and resolve the same in timely manner.
6. The successful bidder shall take all precautionary measures in order to ensure the safety of their staff/service engineers working in JDA while executing the work.
7. The successful bidder shall ensure that unauthorized, careless, inadvertent operation of installed equipment's, which may result in accident to their staff and or damage to equipment does not occur.
8. Successful bidder shall be liable to provide 24 X 7 services to maintain NOC infrastructure as indicated in tender including Sunday and other public holidays.
9. Successful bidder shall perform the preventive maintenance activity, tuning and optimization at least once in a year or in case of any problem without any extra cost, within entire contract period.
10. Successful bidder shall impart proper training to maintenance staff to handle day to day work on regular basis.
11. Successful bidder shall provide the documentation of any change made by them in the NOC infrastructure of JDA.

12. JDA shall provide raw power to the successful bidder. All other consumable required for the maintenance of NOC shall be arranged by successful bidder, which includes oil, coolant, cables, filters, capacitors, fire suppression gas, refrigerant, etc. for DG, AC Gas, Piping, LT panels, screen, mirror, LED lamps etc. and all other DC equipment shall be the responsibility of the bidder. The quoted rates will include the cost of all labor, material and T&P to complete the job in totality. However, the normal wear and tear or damage due to malafide intent shall not be covered under the scope of this contract.
13. During the currency of the contract, any product declared as EOSL (end of service life) shall be replaced by JDA at their own cost, and the maintenance charges for the said equipment(s) shall not be payable to the successful contractor for the balance period. Any downtime due to non-availability and delay in spare parts etc. for products declared as EOSL or obsolete shall be counted for penalty calculation, unless the pre- intimation of the EOSL has already been intimated by the OEM. Any license renewal, software upgrade etc. are not in scope of the contract
14. Maintenance Support services (AMC) involve comprehensive maintenance and repair of all hardware & software covered under the contract, including replacement of parts, modules, sub- modules, assemblies, sub-assemblies, spares or any other material required to make the application/system operational (excluding the replacement of batteries). This will include all kinds of breakdown, corrective and preventive maintenance and the breakdown could be for any reason, whatsoever. To achieve defined availability of the systems, the contractor has to engage premium maintenance support from the respective OEMs of various items on 24X7 basis.

Broadly, the Comprehensive Maintenance (AMC) consists of following:

- a) Preventive Maintenance as suggested by the OEM(s) / schedule given by the Contractor and as suggested by JDA engineer from time to time.
- b) Comprehensive maintenance of complete system including replacement / repair of defective parts and systems during the contract period.
- c) Handling of all hardware related issues like repair and maintenance.
- d) Periodic Testing of UPS and their batteries
- e) If needed, installation of standby equipment(s) / peripheral(s) in respect of faulty equipment(s) / peripheral(s) is to be made till the faulty ones are made operational. Further, if the faulty ones are not made operational within the period under contract, then the standby equipment(s) / peripheral(s) installed / supplied in place of faulty ones will become the sole property of JDA. The replaced item should be of same version or better and latest version.
- f) Repair & replacement of faulty equipment(s) / peripheral(s) at the end of the contract: The contractor should certify that all the equipment are in good working condition at the end of the contract. The agency will hand over the system/equipment's in good running condition to JDA or its new agency. In case the equipment and peripherals are found to be defective or not in working condition, the contractor should repair / replace the same within fifteen days of expiry of the contract, otherwise the cost will be recovered from the contractor.
- g) The contractor shall ensure availability as per the agreed SLAs for the systems as given in this section. If availability or SLA of the system is affected, the non- performance deductions shall be made under this section.

- h) The contractor shall be required to maintain spares to ensure the availability. The contractor should submit their strategy to ensure the availability as per agreed SLAs for all infrastructure items.
- i) All the necessary spares required to maintain the system should be original. Transportation charges and other incidentals are to be borne by the contractor.
- j) During AMC period, JDA reserves the right to remove any item(s) from AMC, before expiry of the contract, by giving the Contractor written notice One month in advance and pro-rata payment will be made accordingly.
- k) Any breakdown, failure or malfunctioning of the system is to be promptly attended within 6 hours and put back in service within 24 hours from the time of fault reporting.

This document describes the agreed service levels (SLA) to be provided by Bidder availability of Data Centre infrastructure items. The essence of this Service Level Agreement is to provide 99.5% uptime and smooth functioning of the NOC on 24x7x365 basis.

1. The minimum set of acceptable SLAs for various components are defined and bidder is required to meet or exceed the SLA. The details about FMS and SLA are as given below:
 - (i) Liaison with various vendors / OEMs for related works, equipment & services associated with NOC.
 - (ii) 24 x 7 x 365 manning of NOC in round the clock shifts, to observe and act as per the alerts and to act accordingly towards correcting the mal- function/situation.
 - (iii) Shall associate with the respective vendor of the faulty or under maintenance sub-system till the completion of activity.
 - (iv) To physically take action in case of alerts received from equipment in UPS & battery rooms, Cooling units, Fire panels, VESDA, WLDS, Access control, CCTV, Video wall etc.
 - (v) To take readings from various panels, displays and equipment panels at regular intervals as per the monitoring sheets shared with the vendor at the time of contract signing and report to in-charge of JDA contract.
 - (vi) To escalate issues as per the escalation matrix shared for each system and their sub-systems.

Facility Management Services (FMS):

SLA Manpower Requirements:

The Bidder shall provide following minimum manpower resources for on-site requirement (at NOC) with no other responsibility to meet out the SLA:

S. No	Professional	Minimum Resources	Minimum Qualifications	Key Job Duties
1.	Supervisor (1No. x 7 Days)	1	B.Tech Degree/Diploma (Full Time) in ECE/CSE/IT / M.Sc. IT / MCA with minimum 5 Years' experience of SITC/O&M of NOC/Data Centers	Overall project management and coordination
2.	Technician (03 Nos. x 7 Days) (Each shift of eight (8) hours)	3	Diploma/ITI (Full Time) in relevant field having minimum 3 years' experience of SITC/O&M of NOC/Data Centers	Maintaining the NOC Equipments
3	Security Guard at NOC (03 Nos. x 7 Days) (Each shift of eight (8) hours)	3	Matriculation and above	Safety and security of NoC

The bidder shall be required to depute his employees as onsite engineers to meet the Services requirement:

- a) One Supervisor, 03 nos. technician & 03 nos. security guards one no. per shift, each shift of eight (8) hours for manning and providing Facility Management Services, for round the clock operations. One supervisor in general shift needs to be there to manage and monitor the site.
- b) **General Qualification & Experience of Resources:** The engineers deployed for the job must have suitable qualification, experience and certification for the assigned job. If the service of particular engineer/personnel is not satisfactory, JDA shall ask for the suitable replacement, the Contractor shall be required to provide the replacement on the next working day. All the engineers deputed shall have the cell phone at the cost of the contractor so that they can be contacted at odd hours also.

The contractor needs to submit the following documents and approval of JDA before deployment of FMS engineers at NOC.

- Minimum qualification and suitable experience to perform as FMS engineer
- Bio data and police verifications etc.

GENERAL SCHEDULES:

1. **Maintenance Schedule:** - The successful bidder shall abide the following minimum maintenance schedule. However, its responsibility of successful bidder to attend all breakdown calls of all system covered under scope of work:

S. No.	Description of System	Maintenance Activity	Maintenance Schedule
1.	Electrical Distribution Works Earthing System of Data Center	Preventive maintenance Checking earthing system of Data Center/ NOC	Atleast once in a year Every 15 Days
2.	Comfort Air Conditioning System	Cleaning of Filters and outdoor unit and other Activities	In every 3 months
3.	Diesel Genset, RMU etc.	Maintenance activity as per OEM procedures Complete servicing of DG Set (Change of engine oil, Coolant, filter etc.)	In every 3 months Atleast twice in once in a year.
4.	UPS	Maintenance activity as per OEM procedures	In every 3 Months
5.	Security Access Control System	Maintenance activity as per OEM procedures	In every 3 Months.
6.	CCTV System	Maintenance activity as per OEM procedures	In every 3 Months.
7.	Intelligent Fire Alarm System	Maintenance activity as per OEM procedures	In every month
8.	Intelligent Fire Suppression System	Maintenance activity as per OEM procedures	In every 3 Months.
9.	High Sensitivity Smoke Detection System	Maintenance activity as per OEM procedures	In every three months
10.	Rodent Repellent System	Maintenance activity as per OEM procedures	In every 3 Months.
11.	Automatic Water Leak Detection System	Maintenance activity as per OEM procedures	In every 3 Months.
12.	Building Management System	Maintenance activity as per OEM procedures	In every 3 Months.
13.	PA system	Maintenance activity as per OEM procedures	In every 3 Months.
14.	Video Wall	Maintenance activity as per OEM procedures	In every 3 Months.

2. Successful bidder shall arrange the schedule for the PM as mentioned above in a timely manner.
3. The bidders are required to quote the price for the complete work as per price schedule.
4. Successful bidder shall arrange the training for FMS staff and JDA at least once in a year.
5. The price quoted should be inclusive of all taxes. All the taxes should be clearly mentioned in the schedule.
6. Bidders are requested to quote all the cost in the schedule of rate, required to complete the work in totality.
7. The quoted rates will include the cost of all visits, manpower, material and T&P to maintain the site.
8. The tender should be complete in all respects including all Supporting documents.
9. In case of the successful bidder, earnest money shall be converted into security deposit of the same amount and returned after completion of the work. For other bidders, the same shall be returned to respective bidder within one month of placing order to successful bidder.
10. Bidders are requested to read carefully and understand the terms and conditions of contract in the foregoing paragraphs before quoting. No violation of the aforesaid terms and conditions shall be permitted once this office accepts your offer.
11. Penalty: Adequate redundancy has been provisioned the NOC to ensure maximum uptime of NOC. Penalty shall be levied if complaint/call shall not be completed in specified SLA timelines as per the following rates, except for reasons of EOSL and/or force majeure.

Service level Agreements:

Equipment Name	Non Availability	Severity 1	Severity 2
Modular UPS	Non-functioning of modular UPS Power	Non-availability of any of the UPS or its redundant component or any other problem affecting UPS power availability to any of the IT Racks / servers /device in server farm area	Non-availability of both the UPS affecting UPS power availability to the IT Racks affecting Data Centre operations
Electrical HT, LT Panels, PDUs,	Non availability of electrical power in NOC due to failure of electrical panels, cabling	Non-availability of electrical power from one LT panels / PDUs	Non-availability of electrical power from all LT panels / PDUs
Safety & Security Systems (BMS, Fire Detection, Fire Suppression , Access Control etc	Non-availability of safety & security systems	Non-availability of any of the safety & security system for a period less than 24 hrs.	Non-availability of two or more safety & security system for a cumulative period more than 24 hrs.

Every Severity Level 1 will be considered as a down time of 24 Hours.

Every Severity Level 2 will be considered as a down time of 48 Hour

Equipment / Service	Expected minimum availability in %	Uptime and Penalty (Calculate on Monthly Payment Basis)			
		99.5%>	99.5%<to>95%	95%<to>90%	Less than 90%
IT Load UPS	99.5	0%	0.50%	1%	(100% - Availability)
Utility UPS	99.5	0%	0.50%	1%	(100% - Availability)
VRV ACs	98	0%	0.50%	1%	(100% - Availability)
Safety & Security Systems (BMS, Fire Detection, Fire Suppression, Access control System, Vesda, CCTV System, Water Leakage Detection system, Rodent Repellent System).	98.5	0%	0.50%	1%	(100% - Availability)
DG System	99.5	0%	0.50%	1%	(100% - Availability)
HT & LT panel	99.5	0%	0.50%	1%	(100% - Availability)
Transformer	99.5	0%	0.50%	1%	(100% - Availability)
AV and Video Wall	99.5	0%	0.50%	1%	(100% - Availability)

Special Conditions of the Contract:

1. The bidder is instructed to visit site, preferably 7 days prior to bid submission date on mutually agreed date for checking the present status of all equipment covered under the scope of this contract, in order to capture repair cost (If any) with list of equipment and respective fault nature, as the same is to be quoted as initial repairing expenditure. However, if any bidder is unable to visit the site, then bidder is to quote initial repairing cost at it's own risk to carry out any such repairs.

2. Mobilization Period:

The Contractor shall mobilize and deploy the FMS resources and commence AMC at the NOC within a period of 10 days from the date of LOA from JDA. The succeeding day of issue of LOA shall be counted as Day 1 for the purposes of Mobilization period.

3. Duration of the Contract:

1 year from the commencement date.

4. Payment terms:

Monthly invoice with supporting documents duly countersigned by the JDA representative / engineer wherever applicable be submitted at the end of the month by the contractor to JDA and payment shall be made within 10 days from the date of receipt of invoice at the above office.

EXISTING INFRASTRUCTURE DETAILS OF ASSETS IN NOC:

A	INTERIOR WORK	Make
1.0	Acoustical False Ceiling	
2.0	Acoustic Wall Panelling	
3.0	Access (Raised) Floor	
4.0	Glass Partition Wall 12mm Toughened with all mounting accessories & fittings from DORMA	
5.0	Fire Rated Gypsum Partition wall	
6.0	Glass Door, 12mm, Toughened complete with all fittings (Industrial Grade Door Closers, Handles, Locks, etc.) from DORMA (RSG-Glass wall)	
6.1	Size 4'x7', Single leaf complete with all accessories	
6.2	Size 5'x7', Double leaf Complete with all accessories	
7.0	Wooden Door complete with all fittings (Industrial Grade Door Closers, Handles, Locks, etc.) from DORMA	
8.0	Anti-Termite Treatment as per specification,	
9.0	Wall Painting by providing all necessary material (Putty, Primer, and Paint etc.) for painting the NOC area.	
10.0	Internal Safety & Direction Signage (Fire Exit, Work area etc.)	SUN BOARD
11.0	Motorised Roller Blinds FR (5'x11') for Glass Walls with Somfy Motors	VISTA
12.0	Entrance Mat Aqua Carpet Heavy Duty	
13.0	Fire Door & Windows complete with all fittings	VOTE
13.1	Metal Fire Door, 4'x8', with Clear Glass Pane of Size	SCHOTT
13.2	Metal Fire Door, 4'x7', with Clear Glass Pane of Size	SCHOTT
13.3	Metal Fire Window 2'x4' with Clear Glass	SCHOTT
13.4	Wooden Fire Door 4'x7' with Clear Glass	
14.0	Antistatic Floor Mats for placement in front of all active devices like (UPS, UPS O/P, and Panel etc.)	JYOTI
15.0	Floor Carpet Tiles, FR, Anti-Static	
16.0	Glass Films & Environmental Graphics	
B	NOC ROOM FURNITURE (COSMOS)	
17.1	Work Station Consoles for NOC Room 24X7- Technical Furniture i	COSMOS
17.2	Work Station Console for Meeting Room 24X7-	COSMOS
17.3	Work Station Console for Reception 24x7-	COSMOS
18.0	Work Station Console Chairs Ergonomic 24x7 -	COSMOS
19.0	Utility Sofa-sets (Premium Finish) (Two Seater)	DURIAN
20.0	Utility Table 2'x4' & 2'X2'	DURIAN
21.0	Utility Cabinet (Shoe, Storage, Locker etc.)	DURIAN
C	HVAC Comfort Air Conditioning system	TOSHIBA
D	FIRE ALARM AND SECURITY SYSTEM	BOSCH
24.0	Addressable Fire Detection System	BOSCH

25.0	Novac Based Fire Suppression System (NOC Center & Room No 325)	RAVEL
26.0	ABC powder type portable fire extinguishers	CASE FIRE
27.0	Fire Barrier/Passive Fire protection System	SEMEN
E	Access Control, IT, A/V & Security Work	
28.0	Access Control System	BOSCH
29.0	Public Address & EVAC System	BOSCH
30.0	Rodent Repellent System	MASER
31.0	Water Leakage Detection System	C-SYSTEM
32.0	Building Management System	JONSON CONTROL
33.0	IT Passive Networking Item	MOLEX
34.0	Automated Infrastructure Management System	
F	PCS & WORKSTATIONS	
35 A	Work Stations Computers each with two nos. of 24" Ultra Sharp Computer Monitors	HP
35 B	Apple MacBook Pro15"	APPLE
36 A	Windows All in One PCs	DELL
36 B	Apple iMac 27"	APPLE
G	ELECTRICAL WORK	
37.0	Lighting Fixtures And Control System	PHILIPS
38.0	Modular UPS System 30 KVA UPS (VERTIV)	VERTIV
39.0	Modular Battery System for UPS (15 min. backup) (VERTIV)	VERTIV
40.0	Generator	KEOL GREEN
41.0	Electric Transformer	UTTAM BHARAT
42.0	RMU	SCHEMATIC SYSTEM
43.0	Electrical Panels, Isolation Box, Distribution Board, Point Wiring etc.	SCHEMATIC SYSTEM
43.3	EARTHING WORK	
43.6	POINT WIRING	
43.7	Cable Trays/Raceways/Pop-up-Boxes for Floor	
H	VIDEO WALL (DELTA)	DELTA

		equivalent)
		6 x Rack PDU, each with PDU Level Metering, 0U, 32A, 230V, Min. 18 x C13 sockets and Min. 6 x C19 sockets
5	Electrical Panel	Electrical system with essential MCB/MCCB, for 2 power sources, with complete redundancy (separate/ compartmentalized)
6	Security system	Access Control, biometric, integrated within rack
7	Remote Monitoring/ Safety System	Monitoring Device
		Fire Detection & Suppression; NOVEC1230 Based, as per NFPA guidelines
		Temperature Monitoring
		Humidity Monitoring
		Water Leak Sensor
		Rodent repellent system
		Beacon
		Event Alerts (buzzer + flash)
		RS485 Port
		SNMP
		Email and SMS Notification (excluding SIM card)
8	LCD Console Tray with integrated KVM Switch	1U Slide-In
		Min. 17-inch LCD console, with Keyboard and Track pad
		USB Keyboard/ Mouse connector
		VGA Video connector
		Integrated 16-port KVM switch, IP-based with remote access
		Cables for KVM connectivity with IT Equipment, Min. 3 Mtr.

Facility Management Services (FMS):**SLA Manpower Requirements:**

The Bidder shall provide following minimum manpower resources for on-site requirement (at NOC) with no other responsibility to meet out the SLA:

S. No.	Professional	Minimum Resources	Minimum Qualifications	Key Job Duties
1.	Supervisor (1 No. x 7 Days)	1	B. Tech Degree/Diploma (Full Time) in ECE/CSE/IT / M.Sc. IT / MCA with minimum 5 Years' experience of SITC/O&M of NOC/Data Centers.	Overall project management and coordination
2.	Technician (03 Nos. x 7 Days) (Each shift of eight (8) hours)	3	Diploma/ITI (Full Time) in relevant field having minimum 3 years' experience of SITC/O&M of NOC/Data Centers.	Maintaining the NOC Equipment's
3.	Security Guard at NOC (03 Nos. x 7 Days) (Each shift of eight (8) hours)	3	Matriculation and Above	Safety and security of NOC

The bidder shall be required to depute his employees as onsite engineers to meet the Services requirement:

- One Supervisor, 03 nos. technician & 03 nos. security guards one no. per shift, each shift of eight (8) hours for manning and providing Facility Management Services, for round the clock operations. One supervisor in general shift needs to be there to manage and monitor the site.
- General Qualification & Experience of Resources:** The engineers deployed for the job must have suitable qualification, experience and certification for the assigned job. If the service of particular engineer/personnel is not satisfactory, JDA shall ask for the suitable replacement, the Contractor shall be required to provide the replacement on the next working day. All the engineers deputed shall have the cell phone at the cost of the contractor so that they can be contacted at odd hours also.
- If the professionals to be deputed for the project remain absent, a suitable substitute shall immediately be provided. Penalty on non-availability of manpower resources will be as below:-

Type of Professional	Penalty on non-availability of resource
Supervisor	Rs. 750.00 per resource per absent days
Technician	Rs. 500.00 per resource per absent days
Guard	Rs. 300 per resource per absent days

The deduction will be made against the absence of manpower and will be deducted from the monthly payment.

d) The contractor needs to submit the following documents and approval of JDA before deployment of FMS engineers at NOC.

- Minimum qualification and suitable experience to perform as FMS engineer
- Bio data and police verifications etc.

G-Schedule

S.No.	Item	Unit	Qty.	Amount (inclusive of all taxes)
1.	Operation & Maintenance Services (AMC) for one year on 24 x 7 basis for Non-IT Infrastructure installed at JDA's Network Operation Center, Jaipur <i>(Details are as per Annexure-A)</i>	Lump sum	1.0	40,72,000.00
2.	Facility Management Services (FMS) <i>(Details are as per Annexure-B)</i>	Lump sum	1.0	17,52,000.00
	Total			58,24,000.00

*The Bidder has to quote percentage below/ above rates on the give rates.

We quote our rate % below / above on the G-Schedule.

Annexure 3: Technical Bid Evaluation Checklist

A.

S. No.	Specific Requirements	Documents Required	Page No. (to be filled by bidder)
1.	The Bidder should deposit Tender Fee, RISL Processing Fee, Bid Security (EMD) along with the Technical bid.	Online receipt generated through Bid Participation & Physical Copy of DD. Portal	
2.	All Bidder's eligibility criteria documents mentioned in Section 2 : Eligibility Criteria	Certificate's Mentioned against all Eligibility Criteria of Bidder and OEM's.	
3.	Tender Form	As given in Annexure -5 on Bidders letter head	
4.	Bidder's Authorization Certificate	As given in Annexure-6 on Bidders Letter head	
5.	Self-Declaration–No Blacklisting	As given in Annexure -7 on Bidders Letter head	
6.	Declaration by the Bidder regarding Qualification Under Section7 of the ACT	As given in Annexure-8 on Bidders Letter head	
7.	Certificate of Conformity/No deviations	As given in Annexure-9 on Bidders Letterhead	
8.	Undertaking On Authenticity of Items	As given in Annexure- 10 On Non-Judicial Stamp Paper of Rs.100/-	
9.	Undertaking for functional requirement of Equipment's	As given in Annexure- 11 on Bidder's Letter head	
10	Technical Bid Submission Sheet	As given in Annexure- 12 on Bidders Letter head	
11	Financial Bid Submission Sheet	As given in Annexure -13 on Bidders Letter head	
12	Self-Declaration	As given in Annexure-14 bidder Letter head}	

Eligibility Criteria (Qualification Criteria)

The following criteria must strictly be fulfilled by the Bidder. The Bidder must submit documentary evidence in support of their claim for fulfilling the criteria. The bids received without the documentary evidence shall be rejected summarily. All the requirements mentioned in the table below must be met and supported by respective documentary evidence(s) for the bid to be considered for Technical Qualification. Non-compliance of any condition shall lead to disqualification in Technical Bid.

S. No.	Category	Criteria	Documents Required	Page No. (to be filled by bidder)
1	Technical Requirement	Bidder should be an established ICT/NOC System Integrator and should have been engaged in at least One project in India which include Supply, Installation, testing and Commissioning IT System in Smart City, ICOC/NOC value not less than 2 Cr.	Copies of relevant work order or contract agreement showing order value supported by below certificates: Work Completion Certificates from the client; FMS OR Work Order + Phase Completion Certificate from the client.	
2	Legal Entity	The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement OR A company registered under Indian Companies Act, 1956 OR A partnership firm registered under Indian Partnership Act, 1932. Consortium/Joint Venture is not allowed.	1. Copy of valid Registration Certificates. 2. Copy of Certificates of incorporation.	

3	Turnover	The Bidder should have achieved an annual financial turnover of at least 5.0 Cr. for the business of IT/ITES/NOC Project.	For Turnover- Audited and Certified Balance Sheet and Profit/Loss Account for the last five Financial Years should be enclosed. For Turnover: CA Certificate with CA's Registration Number and Seal.	
4	Net Worth	The net worth of the bidder, as on last financial year 31st March 2022, should be Positive as per audited balance sheet.	CA Certificate with CA's Registration Number and Seal.	
5	Certifications	The Bidder should possess below Certifications at the time of bidding: a) ISO 9001:2015 Certification for System Integration.	The Bidder is required to furnish the copy of valid certification.	
6	Tax Registration	The Bidder should possess the following documents: a. GST Registration Certificate b. PAN Card	The Bidder is required to furnish the Copies of the GST Registration Certificate and PAN card.	
7	Mandatory Undertaking	The Bidder should not be blacklisted by any Govt. Dept. or any PSU in India as on the date of publication of this Tender. The Bidder should: - a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons;	A Self Certified letter as per Annexure-5: Self-Declaration	

		e) not have, and their directors and officers do not have, been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings; f) Not have a conflict of interest in the procurement in question as specified in the bidding document. g) Comply with the code of integrity as specified in the bidding document.		
--	--	--	--	--

- Any bid failing to meet the above eligibility criteria shall be disqualified and will not be considered for Technical Evaluation and financial bid will be open only technically qualified bidders.
- Change in Eligibility Criteria: If there is a change in the status of the bidder with reference to any of the eligibility criteria specified above, during the bid process till the award of the project, the bidder may be disqualified.

Annexure-5: Tender Form (On bidder's letter head)

1. Addressed to:

Name of the Procuring	Executive Engineer (Elect.-I), Jaipur Development
Address	Jaipur Development Authority Room No. 114, 1st floor, Court Building, J.L.N Marg, Opp. Birla Mandir, Jaipur Rajasthan 302004
Telephone	0141-2569696 Extn :7366

2. Firm Details:

Name of Firm				
Name of Contact Person with Designation				
Registered Office Address				
Address of the Firm				
Year of Establishment				
Type of Firm Put Tick mark	Public Limited	Private Limited	Partnership	Proprietary
Telephone Number(s)				
Email Address/Web Site	Email:	Web Site:		
Fax No.				
Mobile Number	Mobile:			
Certification/Accreditation /Affiliation, if Any				

The requisite deposit against Tender Fee, Processing Fee and EMD amounting to Rs.

/- has been deposited vide Online receipt generated through Bid Participation portal of JDA
vide challan No..... dated.....

We agree to abide by all the terms and conditions mentioned in this form issued by the Tendering Authority and also the further conditions of the said notice given in the attached sheets (all the pages of which have been signed by using token of acceptance of the terms mentioned therein along with stamp of the firm).

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place :	
Seal of the Organization :	

Annexure-6: Bidder's Authorization Certificate (On bidder's letter head)

To

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

I/ We {Name/ Designation} hereby declare/ certify that {Name/ Designation} is here by authorized to sign relevant documents on behalf of the company/firm in dealing with NIB Reference No. _____ Dated.

He/ She is also authorized to attend meetings& submit technical & commercial information/clarifications as may be required by you in the coure of processing the Bid. For the purpose of validation, his/her verified signatures areas under.

Thanking you,

Name of Bidder	
Address:	
Authorised Signatory:	
Signed:	
Date:	
Pace :	
Seal of the Organization:	Signature Verified

Annexure-7: Self-Declaration –No Blacklisting (On bidder's letter head)

To:

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira Circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

In response to the NIB Ref. No. dated _____ For {Project
Title}, as an Owner/Partner/Director of _____

, I/ We hereby declare that presently our

Company/firm _____ Or any group
or associate companies, at the time of bidding, having unblemished record and is not declared
ineligible or has been issued letter for black listing for corrupt& fraudulent practices either in
definitely or for a particular period of time by any State/ Central government/ PSU/UT or the
Procuring Entity.

If this declaration is found to be incorrect then without prejudice to any other action that may be
taken, my/our security may be forfeited in full and our bid, to the extent accepted, may be
cancelled.

Thanking you,

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place :	
Seal of the Organization :	

**Annexure: 8-Declaration by the Bidder regarding Qualification under Section 7 of the ACT
(On bidder's letter head)**

Declaration

In relation to my/our Bid submitted to _____ for
Procurement of _____ In response to their Notice Inviting
Bids No. _____ Dated _____ I/we here by declare under Section-7 of
Rajasthan Transparency in Public Procurement Act, 2012, that:

1. I/we possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity.
2. I/we have fulfilled my/our obligation to pay such of the taxes pay able to the Union and the State Government or any local authority as specified in the Bidding Document.
3. I/we are not in solvent, in receivership, bankrupt or being wound up, not have my/our affairs administered by a court or a judicial officer, not have my/our business activities suspended and not the subject of legal proceedings for any of the foregoing reasons;
4. I/we do not have, and our directors and officers do not have, been convicted of any Criminal offence related to my/our professional conduct or the making of false statements or mis representations as to my/our qualifications to enter into a procurement contract within a period of three years preceding the commencement of this procurement process, or not have been otherwise disqualified pursuant to debarment proceedings.
5. I/we do not have a conflict of interest as specified in the Act, Rules and the Bidding Document, which materially affects fair competition.

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place :	
Seal of the Organization :	

Annexure-9: Certificate of Conformity/No Deviation/End of Service Support (On bidder's letter head)

To:

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

This is to certify that, the specifications of Hardware/Software/FMS/Items/Material which, I/We have mentioned in the Technical bid, and which I /We shall supply if I/We am/ are awarded with the work, are in conformity with the minimum specifications of the Tender/bidding document and that there are no deviations of any kind from the requirement specifications.

Also, I/we have thoroughly read the tender/bidding document and by signing this certificate, we here by submit our token of acceptance to all the tender terms & conditions without any deviations.

I/ We also certify that the price I/We have quoted is inclusive of all the cost factors involved in the end-to-end implementation and execution of the project, to meet the desired standards set out in the Tender/bidding Document. The end of service support date will not precede the expiry of warranty for any the items supplied/commissioned/maintained by us.

Thanking you,

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place :	
Seal of the Organization :	

Annexure-10 Undertaking On Authenticity of Items (On Non-Judicial Stamp Paper of Rs. 100/-)

To:

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

Reference: NIB No.: _____ Dated: _____

This has reference to the items being supplied/quoted to you vide our bid ref.no.....dated.....

We hereby under take that all the components/parts/assembly/software used in the equipment shall be genuine, original and new components/parts/assembly/ software/equipments/items from respective OEMs of the products and that no refurbished/ duplicate/ second-hand components/parts/assembly/software are being used or shall be used. In respect of licensed software, we undertake that the same shall be supplied along with the authorized license certificate. Also, that it shall be sourced from the authorized source for use in India.

If this under taking is found to be incorrect, we at the time of delivery or during installation, for the equipment /licenses /warranties already billed, agree to take back the equipment /licenses /warranties already supplied at our cost and return any amount paid to us by you in this regard and that you will have right to forfeit our BSD/SD/PSD for this bid and/or debar/blacklist us or take suitable action against us.

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place:	
Seal of the Organization:	

**Annexure-11: Undertaking for functional requirement of equipments
(On bidders letter head)**

To:

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

Reference: NIB No.....Dated.....

This has reference to the items being supplied/quoted to you vide our bid ref. no.....dated.....

We here by undertake that all the licenses and warranty /extended warranty, spare parts of existing items/solutions in the NOC to the extent possible, be from Single OEM/authorized OEM only.

We hereby further undertake that in cases, where we propose the solution with network & surveillance components(as specified above) from more than one OEM, then we shall furnish Undertaking from all OEM's whose equipment are part of the overall solution thus confirming 100% compliance to required line-by-line technical specifications and complete functional requirements as stated in the Bid documents interoperability and performance guarantee for the complete solution(not just part of the overall network solution) comprising of all network components taking complete ownership and responsibility of the complete solution and all network equipment installed from multiple OEMs.

If this undertaking is found to be incorrect, we at the time of delivery or during installation for the equipment, licences and warranty /extended warranty, spare parts already billed, agree to take back the equipment already supplied at our cost and return any amount paid to us by you in this regard and that you will have the right to forfeit our BSD/SD/PSD for this bid and/or debar/blacklist us or take suitable action against us.

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place :	
Seal of the Organization :	

Annexure-12: Technical Bid Submission Sheet (On bidder's letter head)

To:

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

We, the undersigned, declare that:-

1. We have examined and have no reservations to the Bidding Document, including Addenda No.....
2. We offer Hardware/Software/FMS /license /warranties for operation and maintenance of existing smart solutions, are in conformity and in accordance to the Bid Document.
3. Our Bid shall be valid for a period of 120 days from the date fixed for the bid submission deadline in accordance with the Bidding Document, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
4. Our firm, including any subcontractors or suppliers for any part of the Contract, have nationalities from the eligible countries.
5. If our bid is accepted, we commit to deposit a performance of security in the amount of 5% of the contract price for the due performance of the contract.
6. We are not participating, as Bidders, in more than one Bid in this bidding process, other than alternative offers, if permitted, in the Bidding Document.
7. Our firm, its affiliates or subsidiaries, including any sub-contractors or suppliers has not been debarred by any State/Central government/ PSU/UT or the Procuring Entity.
8. We understand that this Bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until formal Contract is prepared and executed.
9. We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.
10. We agree to permit the Procuring Entity or its representative to inspect our accounts and records and other documents relating to the bid submission and to have them audited by auditors appointed by the Procuring Entity.
11. We declare that we have complied with and shall continue to comply with the provisions of the Code of Integrity for Bidder as specified in the Rajasthan Transparency in Public Procurement Act,2012, the Rajasthan Transparency in Public Procurement Rules ,2012 and this Bidding Document in this procurement process and in execution of the Contract.

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place:	
Seal of the Organization:	

Annexure-13: Financial Bid Submission Sheet (On bidder's letter head)

To,

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

We, the undersigned, declare that:

1. We, the under signed bidder, having read & examined in detail, the Bidding Document, the receipt of which is here by duly acknowledged, I/ we, the under signed, offer to supply/ work as mentioned in the Scope of the work, Bill of Material, Technical specifications ,Service Level Standards & In conformity with the said bidding document for the same.
2. I/We here by confirm that I/We have bid for **all items** mentioned in the Bill of Material (BOM) / Bill of Quantity (BOQ).
3. I/We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work. The prices are inclusive of all type of govt. taxes/duties.
4. I/We undertake, if our bid is accepted, to deliver the Services in accordance with the delivery schedule specified in the contract.
5. I/We hereby declare that in case the contract is awarded to us, we shall submit the contract performance guarantee as prescribed in the bidding document.
6. I/We agree to abide by this bid for a period of 120 days after the last date fixed for bid submission and it shall remain binding upon us and may be accepted at any time before the Expiry of that period.
7. Until a formal contract is prepared and executed, this bid, together with your written acceptance there of and your notification of award shall constitute a binding Contract between us.
8. I/We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.
9. I/We agree to permit the Procuring Entity or its representative to inspect our accounts and records and other documents relating to the bid submission and to have them audited by auditors appointed by the Procuring Entity.
10. We understand that you are not bound to accept the lowest or any bid you may receive.
11. We agree to all the terms & conditions as mentioned in the bidding document and submit that we have not submitted any deviations in this regard.

Name:	
Address:	
In the capacity of:	
Signed:	
Date:	
Place:	
Seal of the	

ANNEXURE-14: SELF-DECLARATION (to be submitted by the bidder on his Letter head)

To,

Executive Engineer (Elect.-I)
Jaipur Development Authority, Jaipur
Room no.114, Court Building,
Ram kishore Vyas Bhavan, Indira circle,
Jawaharlal Nehru Marg, Jaipur 302004 Rajasthan

In response to the NIB Ref .No._____dated _____for {Project Title}, as an Owner/Partner/Director/Auth. Sign. Of _____, I/ We hereby declare that presently our Company/firm____, at the time of bidding,Possess the necessary professional, technical, financial, and managerial resources and competence required by the Bidding Document issued by the Procuring Entity.have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document.is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period by any State/ Central government/ PSU/UT or the procuring entity.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder:

Authorised Signatory

Seal of the Organization

Date:___

Place:___

SCHEDULE 'A': INFORMATION USE FULL FOR THE CONTRACTORS:

The bidder should see the site and fully understand the condition of the site before bidding and include all lead, lifts etc. for the material in his item rate / percentage to the quoted on the rates as given in schedule 'G'. Then work shall be carried out in accordance with the Rajasthan PWD specification for electric works 1980 and to the entire satisfaction of the Engineer-Incharge of the work.

SCHEDULE 'B': LIST OF THE DRAWING TO BE SUPPLIED BY THE DEPARTMENT:

The drawing may be seen in office of the undersigned.

SCHEDULE 'C': LIST OF THE DRAWING TO BE SUPPLIED BY THE CONTRACTOR:

List of the drawing to be supplied by the contractor Nil. But the contract or shall have to arrange drawings required for the work at his own cost after deposition necessary cost within JDA.

SCHEDULE 'D': TEST OF THE MATERIALS:

The test of the material and workmanship shall be conducted by the JDA staff as necessary. The result of such tests should confirm to be standard laid down in the Indian standards and or the standards laid down in the detailed specification of the Public Works.

Deptt. Proper quality control is required to be maintained by the contractor. Qualified personnel as required under the contractor enlistments rules duly approved by the Deptt. shall have to be engaged at site by the contractor. The Deptt. reserves the right to engage such staff and recover the expenses from the contractor on such account in case of his failure to do so.

SCHEDULE 'E': SAMPLES OF THE MATERIALS:

The samples of the material to be used by the contractor shall be deposited 15 days in advance with the Engineer In-charge and be got approved by him before use.

SCHEDULE 'F': TIME OF COMPLETION:

The work should start within 15 days of issue of work order and completion within months/days.

SCHEDULE 'G': ATTACH SEPARATELY SCHEDULE 'G' BASED ON 2016 JDA BSR (Elect) RAJASTHAN JAIPUR/JDA APPROVED.

SCHEDULE 'H': SPECIAL CONDITION ATTACHED SEPARATELY.

SCHEDULE 'I': LIST F THE MATERIAL TO BE SUPPLIED BY THE DEPTT.

Whatever material available in JDA store shall be issued @ the prevailing store issue date of JDA + 5% storage charges at the time of issue of cement.

Signature of Contractor
with full address.

Executive Engineer (Elect.-I)
JDA, Jaipur.

JAIPUR DEVELOPMENT AUTHORITY, JAIPUR
Special Terms & Conditions for Eligibility Criteria

- The firm must have experience of 3 years for the maintenance of 2500 lights per months.
- The firm must have a single order of the 50% of the tender amount in any one of last 03 years for street light maintenance.
- The firm must produce the ownership/contract for hoist/crane up to 10 Mtr. height.
- After order, the firm will restore/replace all accessories within 2 months and prepare an inventory.
- After completion of the contract period, firm will hand over the system in working condition to the next incoming contractor along with complete inventory as above.
- The contractor will have to establish a control center/ office at JDA premises with computer set and 2 phone numbers during working hours.
- The complaint rectification time will be maximum 48 hours. If more than 95% of lights of a particular section/road is working then there will be no penalty, if 90%-95% lights is working then Rs. 100 per light/per day shall be charged for lights not working and if 80%-90% light is working then Rs. 200 per light/per day shall be charged for lights not working and if 60%-80% lights is working then Rs. 300 per light/per day shall be charged for light not working. If less than 60% light are found working only, the work will be withdrawn raising a week notice. If the performance of the firm is not found satisfactory after raising a week notice, the contract may be terminated with forfeiture of EMD and if the firm quits the work during contract period deliberately, the EMD shall be forfeited and the firm will be black-listed. In this regard the decision of JDA will be final.
- The scope of work covers the areas in JDA region like vatika road, chandlai, Neemeda road, kalwar road, Mahindra Sez area, Muhana, BSF Camp labana Delhi road, Naradpura Agra road, Anandlok, Underpass, Ring road, Ajmer road, Todi mod, Bassi, Goner village, near dadi ka phatak, Bagru and other areas as per Enginer-incharge.
- The quantity/ number of lights in tender is tentative. It may exceed and decrease as per site situation.
- The firm will ensure the lights "on timing", is kept as half an hour before sunset and lights "off timing", is kept as half an hour after sunrises to minimize the electric bill.
- It will be the responsibility of the firm to protect the JVVNL, meters and he will keep record of meter reading and fault in the system.
- Keeping in view the number of lights spread over large area, the firm will keep sufficient number of teams for fault rectification.
- All the items/equipment's used for maintenance purpose shall be of Group-I standard of JDA Elect. BSR 2016.

NOTE:- The tender will be single bid 2 envelop system (Technical & Financial Bid). The firm have to submit supporting documents for (Eligibility Criteria) conditions and for rest conditions he will have to agree with proper signature and seal in envelop no. 1. Envelop no. 2 containing rates, will be opened only of those agencies, who will fulfill the conditions in envelop no. 1.

Executive Engineer (Elect.-I)
JDA, Jaipur

I carefully study & do agree for above terms & Conditions.

Signature & Seal of the Contractor

JAIPUR DEVELOPMENT AUTHORITY, JAIPUR

SPECIAL CONDITION

➤ The following condition is now the part of the tender document.

1. **"If any bidder quotes a rate below than the schedule "G" rates, i.e. rates below than "at par", then the bidder has to deposit the difference amount i.e. difference amount of the rates as per "at par" and quoted "below", as "work Performance Guarantee." This amount has to be deposited before the commencement of work and will be refund after successful completion of DLP Period. Lowest bidder will be issued LOA (Letter of Acceptance) and within 14 days period he has to deposit difference amount in the form of B.G./FDR/NSC. The validity of these shall be for a period three months beyond the date for completion of DLP Period as per requirement. In case of non-deposition of the same in specified period, the Bid Security will be forfeited. In case work is not completed satisfactorily, the "work performance guarantee" will be forfeited and other action will be taken as per Contract Agreement (Order No. प.01(24)नविवि/1/2020 लूज जयपुर, दिनांक 20.09.2021)."**

SCHEDULE 'H'

01. If there is any typographical error or otherwise in the 'G' Schedule the rates given in the relevant BSR on which schedule 'G' has been prepared, shall prevail.
02. Special Conditions of Contract regarding Defect Liability Period (DLP) for Roads works costing Rs. 25.00 lacs and more shall be applicable
03. The contractor shall follow the contractor labour regulation and abolition Act 1970 & Rule 1971.
04. The JDA shall have right to cause on audit and technical examination of the work and the final bills of the contractor including all supporting vouchers, abstract etc. to be made within two years after payment of the final bills and if as a result such audit any amount is found to have been over paid/excess in respect of any work done by the contractor under the contract or any work claimed by him to have been done under this contract and found not to have been executed the contractor shall sum from him in ; the manner prescribed in special condition no. 8 or any other manner legally permissible and if it is found that the contractor was paid less then that was due to him under the contract in respect of any work executed by him under it, the amount of such under payment shall be paid bay the JDA to the contractor.
05. The contractor shall not work after the sunset and before sunrise without specific permission of the authority Engineer.
06. Whenever any claim against the contractor for the payment of a sum of money arises out or under the contracts, the JDA shall be entitled to recover the sum by appropriating in part or whole of the security deposit of the contractor. In the event of the security being insufficient of if no security has been taken from the contractor then the balance of the total sum recoverable as the case may shall be deducted from any sum then due or which a any time there contract with the JDA should this sum be sufficient to recover the full amount recoverable, the contractor shall pay to JDA on demand the balance remaining due. The JDA shall further have the right to effect such recoveries under P.D.R. Act.
07. The rate quoted by the contractor shall remain valid for a period of 4 (Four) months from the date of opening of the tenders.
08. By submission of this tender the contractor agree to abide with all printed conditions provided in the PWD manual from 64 (Chapter 3-para 36) and subsequent modification.
09. No conditions are to be added by the contractor and conditional tender is liable to be rejected.
10. All transaction in the execution of this work and this tender will be liable to sale-tax vide section 2(B) read with sub clause (4) Sale-tax Rule, 1954.
11. If any bidder withdraws his tender prior to expiry of said validity period given at S. No. 7 or mutually extended prior or makes modifications in the rates, terms and conditions or fails to the tender within the said period, which are not acceptable to the department or fails to commence the work in the specified period, fails to execute the agreement and fails to furnish performance guarantee the department shall, without prejudice to any, other right or remedy, be at liberty to forfeit the amount of earnest money given in any from absolutely. If any contractor, who having submitted a tender does not execute the agreement or start the work or does not complete the work and the work has to be put to retendering, shall stand debarred for 6 Months from participating of tendering in JDA in addition to forfeiture of Earnest Money/Security/Performance Guarantee and other action under agreement.
12. The contractor shall arrange his own machinery required for the work.
13. The contractor shall arrange his own storage, yard of sufficient capacity for storing wherever supplied by the department.
14. Rules regarding enlistment of contractors provide that work ; upto five times limit for which they are qualified for tendering can be allotted to them Therefore, before tender the contractors will keep this in mind, and submit the details of work. Tenders with incomplete or incorrect information are liable to be rejected.
15. Any material not conforming to the specifications collected at site shall have to be removed by the contractor within a period of 3 days of the instructions, issued by the Engineer-In charge in writing. Failing which, such material shall be removed by the Engineer-In charge at risk and the contractor after expiry of 3 days period.

16. The material collected at site and paid provisionally shall remain under the watch and ward of the contractor till it is consumed, fully on the work.
17. None of the permanent works shall be carried out during night or Sunday or any authorized holiday without permission in writing of the Engineer-In charge.
18. **The contractor shall be fully responsible to follow safety code as per IS 3764:1992 (upto date). The work should be executed without damaging existing water pipe line, LT/HT electric under ground cable, poles, existing surface drain, water connection, Telephone cables etc. In case of any damages the penalty/ liability imposed for such work shall be borne by the contractor and shall be got repaired immediately by arranging material/ labor/ assistance etc. In case of delay JDA reserve right to execute/ get executed the work at the cost and risk of the contractor.**
19. The contractor/firm or company will display necessary signboards & lights from safety point on view during nights at site of work on his own cost as directed by the authorized Engineer In charge.
20. The surplus earth & damaged materials will be immediately removed from the site of work & dumped as per instruction of Engineer In charge.
21. No extra payment will be made to the contractor on account of clearance of soakage well/septic falling in the alignment of overhead or underground line.
22. The onus of safety and security of men and material at work including the road user shall be completely of the contractor only.
23. The rate provided in tender documents is inclusive of all Taxes & royalty.
24. The bidder are required to furnish the following documents along with the tender:
 - i. Duly executed power of attorney in original along with two certified copies in the name of the tender's authorized representative to act on behalf of the bidder and the power to agree to refer dispute to arbitration.
 - ii. Sales Tax & Income-Tax clearance certificate.
 - iii. Construction programme of work in the form of bar charts.
 - iv. Financial resourced with particulars.
 - v. Constitution, capital, registration, place of business of the bidder.
 - vi. Particulars of registration with central or State Government Organization if any.
 - vii. Details of work of similar type and magnitude already carried out by the tender.
 - viii. Details of work Tendered for and as on the date of issue of tender.
 - ix. Details of Plant machinery available with the tender for this work.
 - x. Details of plant machinery proposed to be used on the work; but not immediately available.
 - xi. **Details of qualified technical personnel proposed to employ on the work.**
 - xii. A declaration to the effect that the bidder is engineering construction firm or any associate of such firms which has successfully carried out large works of this nature and have adequate organization and experienced personnels to handle the present work.
 - xiii. Copies of certificates if any.
25. No extra load of earth / material shall be paid over and above as specified in 'G' Schedule. Source/ borrow Pit area for earth shall have to be arranged by the Contractor at his own cost.
26. Undersigned has full right to reject any or all tenders without given any reasons.
27. It is a mandatory condition that contractor will get all insulated material tested from CTL of JVVNL before using it at site.
28. All the provision of the RAJASTHAN TRANSPARENCY IN PUBLIC PROCURMENT ACT, 2012 AND RULES, 2013 WILL BE APPLICABLE. IF THERE IS ANY CONTRADICTIONS IN EXISTING SPECIAL CONDITIONS AND PROVISION OF THE RAJASTHAN TRANSPARENCY IN PUBLIC PROCURMENT ACT, 2012 AND RULES, 2013 SHALL BE APPLICABLE.

**SIGNATURE OF CONTRACTOR
WITH FULL ADDRESS:**

**EXECUTIVE ENGINEER (Elect.-I),
JDA, JAIPUR**

Note:-

1. किसी भी निविदा को बिना कारण बताये निरस्त किया जा सकता है।
2. आवेदक / संवेदक को निविदा प्राप्त करने के लिये आवेदन के साथ पंजीयन प्रमाण पत्र की प्रति प्रस्तुत करना अनिवार्य है।
3. आवेदक / संवेदक को निविदा प्रपत्र पर अपना पता एवं दूरभाष नम्बर अंकित करना अनिवार्य है।

Annexure A*: Compliance with the code of Integrity and No Conflict of Interest

Any person participating in a procurement process shall –

- (a) Not offer any bribe, reward or gift or any material benefit either directly or indirectly in exchange for an unfair advantage in procurement process or to otherwise influence the procurement process;
- (b) Not misrepresent or omit the misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
- (c) Not indulge in any collusion, Bid rigging or anti-competitive behavior to impair the transparency, fairness and progress of the procurement process;
- (d) Not misuse any information shared between the procuring Entity and the Bidders with an intent to gain unfair advantage in the procurement process;
- (e) Not indulge in any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
- (f) Not obstruct any investigation or audit of a procurement process;
- (g) Disclose conflict of interest, if any; and
- (h) Disclose any previous transgressions with any Entity in India or any other country during the last three years or any debarment by any other procuring entity.

Conflict of Interest:-

The Bidder participating in a bidding process must not have a Conflict of interest. A conflict of interest is considered to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations.

- i. A Bidder may be considered to be in Conflict of Interest with one or more parties in a bidding process if, including but not limited to:
 - a. Have controlling partners/shareholders in common; or
 - b. Receive or have received any direct or indirect subsidy from any of them; or
 - c. Have the same legal representative for purposes of the Bid; or
 - d. Have a relationship with each other; directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Entity regarding the bidding process; or
 - e. The Bidder participates in more than one Bid in a bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the Bidder is involved. However, this does not limit the inclusion of the same subcontractor, not otherwise participating as a Bidder, in more than one Bid; or
 - f. The Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the Goods, Works or Services that are the subject of the Bid; or
 - g. Bidder or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity as engineer-in-charge/ consultant for the contract.

Annexure B*: Declaration by the Bidder regarding Qualifications Declaration by the Bidder

In relation to my/our Bid submitted to for procurement of
..... in response to their Notice inviting Bids No.
.....Dated I/We hereby declare under Section 7 of Rajasthan
Transparency in Public Procurement Act, 2012, that:

1. I/We possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
2. I/We have fulfilled my/our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
3. I/We are not insolvent, in receivership, bankrupt or being wound up, not have my/our affairs administered by a court or a judicial officer, not have my/our business activities suspended and not the subject of legal proceeding for any of the foregoing reasons;
4. I/We do not have, and our directors and officers not have, been convicted of any criminal offence related to my/our professional conduct or the making of false statements or misrepresentations as to my/our qualifications to enter into a procurement Contract within a period of three years preceding the commencement of this procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
5. I/We do not have a conflict of interest as specified in the Act, Rules and the Bidding Document, which materially affects fair competition;

Date:

Signature of bidder

Place:

Name:

Designation:

Address:

Annexure C: Grievance Redressal during Procurement Process

The designation and address of the First Appellate Authority is **ACE (Elect), JDA Jaipur**

The designation and address of the Second Appellate Authority is **JDC, JDA, Jaipur**

(1) Filing an appeal

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued thereunder, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved: Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings: Provided further that in case a Procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

- (2) The officer to whom an appeal is filed under para (1) shall deal with the appeal as expeditiously as possible and shall endeavor to dispose it of within thirty days from the date of the appeal.
- (3) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity is aggrieved by the order passed by the First Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(4) Appeal not to lie in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

- (a) Determination of need of procurement;
- (b) Provisions limiting participation of Bidders in the Bid process;
- (c) The decision of whether or not to enter into negotiations;
- (d) Cancellation of a procurement process;
- (e) Applicability of the provisions of confidentiality.

(5) Form of Appeal

- (a) An appeal under para (1) or (3) above shall be in the annexed form along with as many copies as there are respondents in the appeal.
- (b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
- (c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorized representative.

(6) Fee for filing appeal

- (a) Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
- (b) The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank in India payable in the name of Appellate Authority concerned.

(7) Procedure for disposal of appeal

- (a) The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.
- (b) On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-
 - (i) Hear all the parties to appeal present before him; and
 - (ii) Peruse or inspect documents, relevant records or copies thereof relating to the matter.
- (c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass and order in writing and provide the copy of order to the parties to appeal free of cost.
- (d) The order passed under sub-clause (c) above shall also be placed on the State Public Procurement Portal.

FORM No. 1

[See Rule 83]

**Memorandum of Appeal under the Rajasthan
Transparency in Public Procurement Act, 2012**

Appeal No. of

Before the (First/Second Appellate Authority)

1. Particulars of appellant:

(i) Name of the appellant:

(ii) Official address, if any:

(iii) Residential address:

2. Name and address of the respondent (s):

(i)

(ii)

(iii)

3. Number and date of the order appealed against and name and designation of the officer/authority who passed the order (enclose copy), or a statement of a decision, action or omission of the Procuring Entity in contravention to the provisions of the Act by which the appellant is aggrieved:

4. If the Appellant proposes to be represented by a representative, the name and postal address of the representative:

5. Number of affidavits and documents enclosed with the appeal:

6. Grounds of appeal:

(Supported by an affidavit)

7. Prayer:

Place

Date

Appellant's Signature

Annexure D: Additional Conditions of Contract

• Correction of arithmetical errors

Provided that a Financial Bid is substantially responsive, the Procuring Entity will correct arithmetical errors during evaluation of Financial Bids on the following basis:

- i. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring Entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
- ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected and. If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security shall be forfeited or its Bid Securing Declaration shall be executed.

2. Procuring Entity's Right to Vary Quantities

- (i) If the Procuring Entity does not procure any subject matter of procurement or procures less than the quantity specified in the Bidding Document due to change in circumstances, the Bidder shall not be entitled for any claim or compensation except otherwise provided in the Conditions of Contract.
- (ii) On repeat order for extra items for additional quantity may be placed if it is provided in the bidding documents on the rates and conditions given in the contract, if the original order was given after inviting open competitive bids. Delivery or completion period may also be proportionately increase. The limits of repeat order shall be as under.
 - (a) 50% of the qty of the individual items and 50% of the value of original contract in case of works and
 - (b) 50% of the value of goods or services of the original contract.

3. Dividing quantities among more than one Bidder at the time of award (In case of procurement of Goods)

As a general rule all the quantities of the subject matter of procurement shall be procured from the Bidder, whose Bid is accepted. However, when it is considered that the quantity of the subject matter of procurement to be procured is very large and it may not be in the capacity of the Bidder, whose Bid is accepted, to deliver the entire quantity or when it is considered that the subject matter of procurement to be procured is of critical and vital nature, in such cases, the quantity may be divided between the Bidder, whose Bid is accepted and the second lowest Bidder or even more Bidders in that order, in a fair, transparent and equitable manner at the rates of the Bidder, whose Bid is accepted.

Specified Bank Guarantee Performa

Section - 6

Form of (Bank Guarantee) -En cashable at branch of the bank in Jaipur City.

To,
Secretary,
Jaipur Development Authority,
Jaipur.

Sub: Bank Guarantee No. _____dated_____for [amount of Security in figures] [in words] on behalf of_____ [Name of the Bidder] against the EMD/Security Deposit/Additional Performance Guarantee for the work of **All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year**)WHEREA S,_____ [name of Bidder with address] (hereinafter called “the Bidder”) has submitted his Bid dated for the work of **All in all Comprehensive Operation and Maintenance of Infra equipments installed in NOC JDA for a Period of One Year** (hereinafter called “the Bid”). KNOW ALL PEOPLE by these presents that we _____ (Name of Bank) of having our registered office at _____ [name of country] having our registered office at _____ (hereinafter called “the Bank”) are bound unto Secretary, Jaipur Development Authority. (Hereinafter called “the Employer”) in the sum of Rupees _____ [Amount of Security in figures] _____ (in words) only for which payment will and truly to be made to the said Employer, the Bank binds itself, its successors, and assigns by these presents.

That on demand of JDA , this Bank Guarantee is encashable at following branch in Jaipur City.

1. Name of Bank:
2. Name of the branch with branch code:
3. Address:
4. E-Mail Id:
5. Telephone No.
6. Fax No.:

THE CONDITIONS of this obligation are:

- (1) if the Bidder withdraws his Bid during the period of Bid validity specified in the Form of Bid;
- (2) if the Bidder refuses to accept the correction of errors in his bid;
- (3) If the Bidder, having been notified of the acceptance of his Bid by the Employer during the period of Bid validity;
 - (a) fails or refuses to execute the Form of Agreement in accordance with the Instructions to Bidders, or
 - (b) fails or refuses to furnish the Performance Security, in accordance with the Instructions to Bidders;

We undertake to pay to the Employer up to the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand, provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of one or more of the above conditions, specifying the occurred condition or conditions.

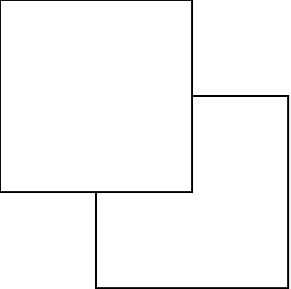
This Guarantee will remain in force up to and including the date 30 days after the date of expiration of the Bid Validity, as stated in the Instructions to Bidders, or any such extension thereto as may be agreed by the Bidder, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date.

The amount covered under the above Bank Guarantee shall be automatically be credited in the accounts of JDA in ICICI Bank, JDA Campus, Jaipur through **ISFC code No ICICI 006754. Bank Account No. 675401700518** on the date of expiry or its validity, unless the agencies get it re-validated well before its expiry date or produce NOC from JDA in written for its release.

Date _____ Signature of the Bank _____

Witness _____ Seal _____ [Signature,
Name and Address]

[Note: To be furnished on appropriate non-judicial stamps.]



Tender Inviting Authority: JAIPUR DEVELOPMENT AUTHORITY, JAIPUR

Subject: All in all comprehensive Operation and maintenance of Infra equipments installed in NOC JDA for a Period of One Year

Contract No: EE (Elect-I)/11/2022-23

Bidder Name :						
PRICE SCHEDULE						
Sl. No.	Item Description	Quantity	Units	Estimated Rate	TOTAL AMOUNT (inclusive of all taxes)	TOTAL AMOUNT In Words
1.00	Operation & Maintenance Services (AMC) for one year on 24 x 7 basis for Non-IT Infrastructure installed at JDA's Network Operation Center, Jaipur (Details are as per Annexure-A)	1.000	Lump sum	4072000.00	4072000.00	INR Forty Lakh Seventy Two Thousand Only
2.00	Facility Management Services (FMS) (Details are as per Annexure-B)	1.000	Lump sum	1752000.00	1752000.00	INR Seventeen Lakh Fifty Two Thousand Only
Total in Figures					5824000.00	INR Fifty Eight Lakh Twenty Four Thousand Only
Quoted Rate in Figures			Select		0.00	INR Zero Only
Quoted Rate in Words		INR Zero Only				